

As a Avena Resort&Spa Hotel, the health of our guests and colleagues is our top priority. The Ministry of Health and the Ministry of Tourism determined some hygiene standards at the highest level in each facility. Within the scope of these standards, we would like to inform you about the main hygiene rules applied in our facility;



Before the Check-in, our guests fever will be measured with a thermometer.



Before the Check-in, each room is cleaned with an air disinfection machine and disposable boucle materials are placed in the rooms.

Our general areas regularly cleaned with an air disinfection machine.



All of our rooms are cleaned with disinfection materials daily by our house keeping team and aired daily.

Our open buffets are closed with plexiglass and glass barriers.



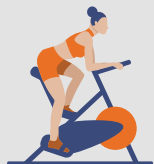
Sitting and sunbathing areas are determined in the general areas based on our rule of 1.5 meters of social distance.



All of our self-service food and beverage departments will be served by our service team.



All touched areas in general areas are cleaned with disinfection materials daily.



To use of our Spa and Fitness areas serve with a certain limit of person upon reservation. These areas are cleaned with disinfection materials everyday.

Each department serves you in its own detailed hygiene and operation rules.



Within the facility, you can find information signs for Covid-19, hand sanitizer, masks, gloves and special hygiene waste boxes.

Before starting to work everyday, all of our colleagues health is monitored by measuring their fever and keeping a daily report.



All our colleagues have undergone hygiene and epidemic training.

There is a 7-day medical team service in our facility.